

Accessibility statement – Leigh on Sea Town Council

Using this website

This website is run by Leigh-on-Sea Town Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

[AbilityNet](#) has advice on making your device easier to use if you have a disability:

- [make your mouse easier to use](#)
- [use your keyboard instead of a mouse](#)
- [talk to your device](#)
- [make your device talk to you](#)
- [make text larger](#)
- [change your colours](#)
- [magnify the screen](#)

How accessible this website is

We know some parts of this website are not fully accessible:

- Some images, such as our logos and some photos of activities and equipment, contain text
- Although not required for AA compliance, on some pages the heading tags may not be nested in the correct order, which could confuse some screen readers.
- The site contains links to some pdfs which are not tagged or do not contain headings

We are working to resolve these issues.

What to do if you can't access parts of this website

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille email council@leighonseatowncouncil.gov.uk

We'll consider your request and get back to you within **20** working days.

How we tested this website

We have tested this website using automated test tools including SiteImprove, Powermapper and WAVE.

Technical information about this website's accessibility

Leigh On Sea Town Council is committed to making its website accessible, in accordance with the [Public Sector Bodies \(Websites and Mobile Applications\) \(No. 2\) Accessibility Regulations 2018](#).

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard, due to the non-compliances listed below.

Issues with technology

Some of our older PDFs and Word documents don't meet accessibility standards – for example, they may not be marked up so they're accessible to a screen reader.

Some of our PDFs and Word documents are important to providing our services and we are working through these to create accessible HTML pages and forms. This work will be completed by 23 September 2020.

We understand that the regulations [don't require us to fix PDFs or other documents published before 23 September 2018](#), if they're not essential to providing our services. However, if you need information in an alternative format, email us on council@leighonseatowncouncil.gov.uk

What we're doing to improve accessibility

This statement was prepared on 30th January 2020

We are working to resolve all accessibility issues which are within our control by 23rd September 2020 and will be working with our accessibility partner to assess the site with users shortly.

We are working with suppliers to resolve any identified accessibility issues where we do not have direct control over their product.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems that aren't listed on this page or think we're not meeting the requirements of the accessibility regulations, please email us on council@leighonseatowncouncil.gov.uk

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the accessibility regulations. If you're not happy with how we respond to your complaint, contact the [Equality Advisory and Support Service \(EASS\)](#).